



All Covered 
IT SERVICES FROM KONICA MINOLTA / FINANCE



SERVICE BUREAU IT

Community Financial Institutions are forced to play in the big leagues when it comes to their IT infrastructure, cybersecurity and compliance programs. The critical time of executive management and the board of directors are spent ensuring the current status and future direction is in line with both risk tolerance and the growth model of the institution. All Covered's Service Bureau IT solutions allow executive and board teams the ability to realign their focus to their strategic mission and how best to service their current and future customers.

IT Infrastructure, Cybersecurity & Compliance

All Covered's Service Bureau IT models are complete programs designed to support your existing IT staff all the way to fully outsourcing the function in a cloud environment. These programs are created to provide your organization with a predictable cost model that can scale with your organic growth and acquisition plans.

Service Bureau IT programs are designed to simplify the planning, maintenance and oversight of your infrastructure, cybersecurity, compliance and oversight. Based on the direction, culture and needs of your institution, All Covered can support your organization to get you back in the business of banking.

SERVICES INCLUDE:

A dedicated division focused solely on financial institutions

Support from a dedicated financial engineering team familiar with core banking software providers

Services verified by SSAE 16 SOC Audits annually

Backing with over 1,000 engineers nationally - we provide on-site resources to all of your locations



	SERVICE	SBIT SECURITY & COMPLIANCE	SBIT FULL	SBIT CLOUD
COMPLIANCE & RISK	Quarterly IT Steering Committee Participation and Guidance	S	S	S
	Written Information Security Program and Customization	S	S	S
	Information Security / Cybersecurity Risk Assessment	O	O	O
	IT Audit Support and Reporting	S	S	S
	Secure Reports Portal	S	S	S
	Crypto Locker Protection		S	S
	Cybersecurity Training	O	O	O
SECURITY	Active Directory Group Security Policy	S	S	S
	Vulnerability Scanning	O	O	O
	Vulnerability Remediation		S	S
	Endpoint Security (anti-virus)	S	S	S
	Patch Management (including 3rd party applications)	S	S	S
	Gateway Security (Fortinet UTM)	O	S	S
	Security Incident Event Monitoring (SIEM) and Log Management	O	S	S
	Help Desk and End User Support		S	S
	Virtual Server Infrastructure Management		S	S
	Windows Server Management		S	S
INFRASTRUCTURE	Cloud Hosted Server Infrastructure			S
	Data Backup, Continuity, Reporting and Testing	O	S	S
	Network, Device and Application Monitoring	S	S	S
	Switch Management		S	S
	Office 365 (including encryption and archiving)	O	O	O
	Managed Phone Systems (VOIP)	O	O	O
	Standard (S)	Support your existing IT, Security and Compliance Staff	Outsourced Model with in-house infrastructure	Outsourced Model with Cloud Infrastructure
	Optional (O)			
Unavailable (blank)				



KONICA MINOLTA

KONICA MINOLTA BUSINESS SOLUTIONS U.S.A., INC.
100 Williams Drive, Ramsey, New Jersey 07446

[ReshapeWork.com](https://www.ReshapeWork.com)

Contact All Covered Toll-Free Nationwide at
866-446-1133 or visit www.AllCovered.com/finance